

## PRICE LIST FOR INDIVIDUALS RESIDENTS

### 1. Servicing of accounts

#### 1.1. Opening and closing of a current account

No.	Service	Price list EUR
1.1.1.	Consideration of documents and opening of a multicurrency current account	25,00 EUR
1.1.2.	Closing of a multicurrency current account	5,00 EUR

#### 1.2. Opening of other accounts

No.	Service	Price list EUR
1.2.1.	Opening of a deposit account	free of charge

#### 1.3. Current account maintenance

No.	Service	Price list EUR
1.3.1.	Maintenance of a current account <sup>3</sup>	1,00 EUR/per month
1.3.2.	Maintenance of an inactive <sup>2</sup> account	10,00 EUR/per month
1.3.3.	Keeping of funds in the current account of a customer with whom the Bank has terminated cooperation	50,00 EUR/per month
1.3.4.	Fee for keeping customer funds with account balances above <sup>1</sup> :	
1.3.4.1.	50 000,00 EUR	0.5% per year
1.3.4.2.	50 000,00 USD	0.2% per year

#### 1.4. Account statements

No.	Service	Price list EUR
1.4.1.	Receiving an account statement in the "MultiNet" Internet banking	free of charge
1.4.2.	Receiving an account statement in the Bank (once a month for the previous month)	0,50 EUR
1.4.3.	Issuance of an account statement for a period of up to 12 months, upon Customer's request	0,10 EUR for one copy (min. 2 EUR)
1.4.4.	Issuance of an account statement for a period of over 12 months, upon Customer's request	0,10 EUR for one copy (min. 5 EUR)
1.4.5.	Issuance of an account statement, upon Customer's request, if the account is closed	5,00 EUR + 0,50 EUR for one copy

#### 1.5. Enforcement actions provided for in the law

No.	Service	Price list EUR
1.5.1.	Acceptance of a bailiff's order or State Revenue Service's collection order for enforcement	50,00 EUR
1.5.2.	Compulsory transfer of money pursuant to a bailiff's order or State Revenue Service's collection order, in accordance with the procedure set in regulatory enactments	according to the Money transfers price list in the Bank

#### 1.6. Other tariffs related to the management of ML/TF/PF (money laundering, terrorism financing and proliferation financing) risk and sanctions risk

No.	Service	Price list EUR
1.6.1.	Penalty for failure to submit documents or information, as requested by the bank and required for the management of the customer's ML/TF/PF (money laundering, terrorism financing and proliferation financing) risk and sanctions risk, within the	25,00 - 500,00 EUR

	term or in the amount specified by the bank	
1.6.2.	Fee for each case when the bank has to perform customer due diligence or enhanced customer due diligence <sup>4</sup>	10,00 - 500,00 EUR
1.6.3.	Fee for additional due diligence/ compliance check of the customer/ activity/ transaction / payment partner/ documents <sup>5</sup>	100,00 EUR/per hour

<sup>1</sup> The Bank has the right, at its own discretion, to apply a commission fee for the total balance of funds in all customer's current accounts, if it exceeds the said amount. Applicable to the amount of funds that exceeds the total balance of funds specified in the Price List in the current accounts for actual days.

<sup>2</sup> The customer has not performed operations for more than 6 months, and the activity of the account is not connected with other operations in the Bank.

<sup>3</sup> To customers with whom a deposit agreement has been concluded the fee for maintenance of a current account is not applied during the term of the agreement.

<sup>4</sup> The amount of the fee is unilaterally determined by the Bank, depending on the complexity and risk factors of the customer/ activity. Higher fees are charged for higher risks.

<sup>5</sup> The amount of the fee for due diligence or the conduct of verification is unilaterally determined by the Bank according to actual time used.

## 2. Cash operations

### 2.1. Cash deposit into customers own account<sup>1</sup>

No.	Service	Price list EUR
2.1.1.	EUR, USD	
2.1.1.1.	<i>up to 5 000,00 (per day)</i>	0,1% of amount (min. 2,00 EUR)
2.1.1.2.	<i>over 5 000,01 (per day)</i>	0,5% of amount
2.1.2.	In other currencies	2% of amount (min. 10,00 EUR)

### 2.2. Cash deposit into other Customer's account<sup>1</sup>

No.	Service	Price list EUR
2.2.1.	EUR, USD	
2.2.1.1.	<i>up to 5 000,00 (per day)</i>	0,3% of amount (min. 10,00 EUR)
2.2.1.2.	<i>over 5 000,01 (per day)</i>	1% of amount
2.2.2.	In other currencies	2% of amount (min. 10,00 EUR)

### 2.3. Cash deposit into the account with the aim to make money transfers (international) to customers who do not hold accounts with AS „Industra Bank”<sup>2</sup>

No.	Service	Price list EUR
2.3.1.	EUR, USD	20,00 EUR <sup>3</sup>
2.3.2.	In other currencies	1,0% of amount (min. 20,00EUR) <sup>3</sup>

### 2.4. Cash withdrawal from the account<sup>4</sup>

No.	Service	Price list EUR
2.4.1.	EUR	
2.4.1.1.	<i>up to 7 000,00 (per day)</i>	0,5% of amount (min. 5,00 EUR)
2.4.1.2.	<i>over 7 000,01 (per day)</i>	1% of amount
2.4.2.	In other currencies <sup>5</sup>	2% of amount (min.10,00 EUR)
2.4.3.	Processing of online Cash Payout Application in MultiNet	3,00 EUR

### 2.5. Additional fees

No.	Service	Price list EUR
2.5.1.	Preparing cash for pay-out according to denominations requested by the customer	1% of amount (min. 5,00EUR)
2.5.2.	Cash money withdrawal without prior notice <sup>4</sup>	1,5% of amount
2.5.3.	Fine for non-withdrawal of a cash amount ordered in writing	0,5% of the total order

### 2.6. Exchange of money with change of denomination

No.	Service	Price list EUR
2.6.1.	EUR	
2.6.1.1.	<i>exchange of banknotes against banknotes of other denomination</i>	0,5% of amount (min. 5,00EUR)
2.6.1.2.	<i>exchange of coins against banknotes, and vice - versa; exchange of coins against coins of other denomination</i>	2,00 EUR for every 50 coins. <sup>6</sup>

### 2.7. Acceptance of worn and damaged banknotes<sup>7</sup>

No.	Service	Price list EUR
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2.7.1.	EUR	free of charge
2.7.2.	in other currencies	not accepted

**2.8. Verification of banknotes**

No.	Service	Price list EUR
2.8.1.	Verification of authenticity of banknotes	0,5% of amount (min.10,00EUR)

**2.9. Handling of coins <sup>8;9</sup>**

No.	Service	Price list EUR
2.9.1.	For customers of AS "Industra Bank"	2,00EUR for every 50 coins
2.9.2.	For customers who hold no account with AS "Industra Bank"	5,00EUR for every 50 coins

**2.10. Cash advance from payment cards at AS" Industra Bank" POS terminals**

No.	Service	Price list EUR
2.10.1.	Cash advance from payment cards of other banks	3,5% of amount (min. 2,50 EUR)

<sup>1</sup> No foreign currency coins are accepted.

<sup>2</sup> The maximum amount is EUR 7000.00 or its equivalent.

<sup>3</sup> Money transfer is carried out according to the current Bank's price list, type of commission fee: SHA.

<sup>4</sup> Amounts that exceed EUR 3 000.00 or equivalents in other currencies are to be ordered 2 business days in advance, in writing, in Customer service centers. An amount ordered in the Head office must exceed EUR 7000.00.

<sup>5</sup> If available in the Bank.

<sup>6</sup> Tariff for customers of the Bank.

<sup>7</sup> The Bank reserves the right not to accept worn or damaged banknotes if those do not meet the Bank's internal requirements (General Business Terms and Conditions).

<sup>8</sup> Coins must be sorted by denominations.

<sup>9</sup> The coin processing fee is charged in addition to any fee for cash deposit or withdrawal.

### 3. Issuance of documents and references

#### 3.1. Issuance of confirmation of execution of a payment order in the Bank

No.	Service	Price list EUR
3.1.1.	Confirmation of the payment order printed from the Internet bank MultiNet	1,00 EUR
3.1.2.	Issue of the copy of the confirmed payment (for period up to 1 month)	1,00 EUR
3.1.3.	Issue of the copy of the confirmed payment (for period up to 12 months)	2,00 EUR
3.1.4.	Search the order of payment in the archive and copy confirmation	15,00 EUR

#### 3.2. Preparation and issuance of bank references

No.	Service	Price list EUR
3.2.1.	Information about the availability of an account in the bank and its balance	
3.2.1.1.	Preparation of certificate during 2 working days	10,00 EUR
3.2.1.2.	Express preparation of certificate (during 1 working day if a request is submitted until 12:00)	20,00 EUR
3.2.2.	Another type of inquiry on request	
3.2.2.1.	Preparation of certificate during 2 working days	15,00 EUR
3.2.2.2.	Express preparation of certificate (during 1 working day if a request is submitted until 12:00)	25,00 EUR
3.2.3.	Providing comprehensive information about the Customer to the audit	40,00 EUR

#### 3.3. Amendments in the database

No.	Service	Price list EUR
3.3.1.	Re-execution of a specimen signature card	10,00 EUR <sup>1</sup>
3.3.2.	Execution of a power of attorney in the Bank	20,00 EUR
3.3.3.	Registration of notarized power of attorney	20,00 EUR

#### 3.4. Sending of correspondence

No.	Service	Price list EUR
3.4.1.	Sending of correspondence by courier	10,00 EUR + courier fee
3.4.2.	Sending of registered letter	5,00 EUR + mail fee

<sup>1</sup> When a power of attorney needs to be executed - free of charge

## 4. Transfers

### 4.1. Crediting an incoming money transfer to customer's account with AS "Industra Bank" Latvia

No.	Service	Price list EUR	
		In the Bank	Using MultiNet
4.1.1.	In EUR, USD	free of charge <sup>1</sup>	-
4.1.2.	In other currency	information in the Bank	-
4.1.3.	Execution of an incoming transfer with the commission type OUR (commission is paid by the sending bank)		
4.1.3.1.	from 0,01 EUR till 20000,00 EUR	20,00 EUR	-
4.1.3.2.	from 20000,01 EUR till 50000,00 EUR	35,00 EUR	-
4.1.3.3.	from 50000,01 EUR	50,00 EUR	-

### 4.2. Drawing up of a payment order

No.	Service	Price list EUR	
		In the Bank	Using MultiNet
4.2.1.	In EUR, GBP, PLN	3,00 EUR	-
4.2.2.	In other currency	10,00 EUR	-

### 4.3. Transfers between customers of AS "Industra Bank"

No.	Service	Price list EUR	
		In the Bank	Using MultiNet
4.3.1.	In EUR, GBP, PLN		
4.3.1.1.	<i>transfer to one's own account</i>	2,50 EUR	free of charge
4.3.1.2.	<i>transfer to an account of other customer</i>	2,50 EUR	0,25 EUR
4.3.2.	In other currency		
4.3.2.1.	<i>transfer to one's own account</i>	2,50 EUR	free of charge
4.3.2.2.	<i>transfer to an account of other customer</i>	5,00 EUR	1,00 EUR

### 4.4. Transfers in EUR

No.	Service	Price list EUR	
		In the Bank	Using MultiNet
4.4.1.	Domestic transfers to another bank in Latvia		
4.4.1.1.	<i>standard</i> <sup>2</sup>		
4.4.1.1.1.	up to 10 000	2,50 EUR	0,36 EUR
4.4.1.1.2.	over 10 000.01	5,00 EUR	0,50 EUR
4.4.1.2.	<i>express</i> <sup>2</sup>	15,00 EUR	12,00 EUR
4.4.2.	SEPA transfers <sup>3</sup>		
4.4.2.1.	up to 10 000	2,50 EUR	0,36 EUR
4.4.2.2.	over 10 000.01	5,00 EUR	0,50 EUR
4.4.3.	International money transfers (except p.4.4.1. and 4.4.2.)		
4.4.3.1.	<i>standard</i> <sup>2</sup>		
4.4.3.1.1.	SHA	25,00 EUR	20,00 EUR
4.4.3.1.2.	OUR	55,00 EUR	50,00 EUR
4.4.3.2.	<i>urgent</i> <sup>2</sup>		
4.4.3.2.1.	SHA	30,00 EUR	25,00 EUR
4.4.3.2.2.	OUR	70,00 EUR	65,00 EUR

4.4.3.3.	<i>express</i> <sup>2</sup>		
4.4.3.3.1.	SHA	45,00 EUR	40,00 EUR
4.4.3.3.2.	OUR	90,00 EUR	85,00 EUR

**4.5. International transfers in currencies of foreign countries**

No.	Service	Price list EUR	
		In the Bank	Using MultiNet
4.5.1.	Transfer in BYN, RUB, KZT		
4.5.1.1.	<i>standard</i> <sup>2</sup>	25,00 EUR	20,00 EUR
4.5.2.	Transfer in GBP, PLN, CNY		
4.5.2.1.	<i>standard</i> <sup>2</sup>	25,00 EUR	20,00 EUR
4.5.2.1.1.	SHA	55,00 EUR	50,00 EUR
4.5.2.1.2.	OUR		
4.5.3.	Transfer in USD		
4.5.3.1.	<i>standard</i> <sup>2</sup>		
4.5.3.1.1.	SHA	30,00 USD	25,00 USD
4.5.3.1.2.	OUR	60,00 USD	55,00 USD
4.5.4.	Transfer in JPY		
4.5.4.1.	<i>standard</i> <sup>2</sup>		
4.5.4.1.1.	SHA	35,00 EUR	30,00 EUR
4.5.4.1.2.	OUR	65,00 EUR	60,00 EUR

**4.6. Amendments in an unexecuted payment order**

No.	Service	Price list EUR
4.6.1.	EUR, GBP, PLN	3,00 EUR
4.6.2.	In other currency	10,00 EUR

**4.7. Amendments and additions in an executed payment order<sup>5</sup>**

No.	Service	Price list EUR
4.7.1.	EUR <sup>4</sup>	5,00 EUR
4.7.2.	In other currency and in EUR (except p. 4.7.1.)	70,00 EUR

**4.8. Request to revoke a money transfer<sup>5</sup>**

No.	Service	Price list EUR
4.8.1.	EUR <sup>4</sup>	10,00 EUR
4.8.2.	In other currency and in EUR (except p. 4.8.1.)	100,00 EUR

**4.9. Request to cancel a money transfer**

No.	Service	Price list EUR
4.9.1.	EUR <sup>4</sup>	10,00 EUR
4.9.2.	In other currency and in EUR (except p. 4.9.1.)	50,00 EUR

**4.10. Investigation of an incoming money transfer with incorrect details**

No.	Service	Price list EUR
4.10.1.	EUR <sup>4</sup>	10,00 EUR
4.10.2.	In other currency and in EUR (except p. 4.10.1.)	50,00 EUR

**4.11. Investigation of an executed money transfer, upon Customer's request<sup>5</sup>**

No.	Service	Price list EUR
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4.11.1.	EUR <sup>4</sup>	10,00 EUR
4.11.2.	In other currency and in EUR (except p. 4.11.1.)	100,00 EUR

**4.12. Investigation in connection with an expected incoming money transfer, upon Customer's request<sup>5</sup>**

No.	Service	Price list EUR
4.12.1.	EUR <sup>4</sup>	10,00 EUR
4.12.2.	In other currency and in EUR (except p. 4.12.1.)	150,00 EUR

**4.13. Return of an incoming money transfer**

No.	Service	Price list EUR
4.13.1.	Return of an incoming money transfer to the payer's bank	50,00 EUR

**4.14. Additional commission fee**

No.	Service	Price list EUR
4.14.1.	Additional commission fee for incorrect details in money transfers	25,00 EUR
4.14.2.	Additional fee for checking the payment/ transaction for compliance with the requirements for AML/ CTF/ CPF (anti-money legalization, counter-terrorism financing and counter-proliferation financing) and Sanctions compliance (incl. checking for compliance at the request of the bank, bank-correspondent, beneficiary bank, intermediary bank and other institutions involved in making the payment), depending on its complexity and risk factors	up to 0.5%

**4.15. Regular payment**

No.	Service	Price list EUR
4.15.1.	Registration	5,00 EUR
4.15.2.	Execution of transfers	according to Bank's price list
4.15.3.	Revocation of payments	free of charge
4.15.4.	Making corrections to a payment order	3,00 EUR

**4.16. Regular payment of electronic invoices**

No.	Service	Price list EUR
4.16.1.	Registration	5,00 EUR
4.16.2.	Payment of invoices	0,36 EUR <sup>7</sup>

**SHA** The payer pays the commission fee set by JSC "Industra Bank" for the transfer. All other commission fees related to the transfer (fees of the Correspondent Bank, Intermediary Bank and the Beneficiary's payment service provider), if any, shall be paid by the Payee. The transfer of the payment into the Payee's account shall be performed by the Payee's payment service provider after deducting all commission fees, if any, from the amount of the transfer.

**OUR** All commission fees related to the transfer (JSC "Industra Bank", Correspondent Bank, Intermediary Bank and Payee's payment service provider commission fees) shall be paid by the Payer. The Payer also undertakes to pay all additional fees charged by the banks involved in the execution of the transfer, if any. JSC "Industra Bank" retains the right to deduct additional commission fees from the Client's Accounts without seeking prior approval. The Payee's payment service provider must credit the Payee's account with the full amount of the transfer. JSC "Industra Bank" is not responsible if the Correspondent Bank, the Intermediary Bank or the Payee's payment service provider has not complied with the instructions of JSC "Industra Bank" or the transfer has not been received in full due to other reasons beyond the control of JSC "Industra Bank".

<sup>1</sup> Provided that the customer's account number in IBAN format is correctly specified in the field "recipient" of the received SWIFT MT 103 message

<sup>2</sup> According to the Appendix No.1.

<sup>3</sup> Prerequisites for SEPA:

- the beneficiary account number must be in IBAN format;
- the beneficiary bank identification code (SWIFT/BIC) must be indicated;
- the payment is being sent to an EEA6 country;
- if the beneficiary bank is not a member of EEA6, the transfer is sent to the beneficiary as an international transfer and an appropriate fee is applied;
- the currency of payment is Euro;
- the type of payment is standard;
- the remitter pays the SHA charges (the charges are shared) of his/her own bank only;
- details of the beneficiary bank and of the beneficiary are correct.

<sup>4</sup> When making a domestic transfer.

<sup>5</sup> If the additional fees charged by the banks involved in the execution of the transfer occur, JSC "Industra Bank" has the right to deduct additional fees from the Customer's Accounts without seeking prior approval.



<sup>6</sup> The EEA (European Economic Area) countries – EU member countries (Austria, Belgium, Bulgaria, Czech Republic, Denmark, France, Greece, Estonia, Italia, Ireland, Cyprus, Latvia, Great Britain, Lithuania, Luxembourg, Malta, Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Finland, Spain, Hungary, Germany, Sweden) and Island, Liechtenstein, Norway, Switzerland.

<sup>7</sup> 0,28 EUR, provided that the company-service provider holds a current account with Industra Bank.

**5. Account management, internet transactions and SMS - alert****5.1. Internet Banking system MultiNet**

No.	Service	Price list EUR
5.1.1.	Installation	free of charge
5.1.2.	License fee	free of charge
5.1.3.	Connecting to the SMS authorization service <sup>1</sup>	free of charge
5.1.4.	Providing code calculator DigiPass DP260	25,00 EUR
5.1.5.	Replacement code calculator DigiPass DP260	20,00 EUR
5.1.6.	Reissue of user login and password MultiNet	7,00 EUR
5.1.7.	User's password and/or code calculator DIGIPASS unlocking	10,00 EUR

**5.2. SMS alert**

No.	Service	Price list EUR
5.2.1.	Connecting to the SMS alert	free of charge
5.2.2.	License fee	free of charge
5.2.3.	The cost of one SMS <sup>2</sup>	0,10 EUR for each SMS

<sup>1</sup> SMS authorization limits: maximum amount per payment - 15000,00 EUR, maximum amount per day - 60000,00 EUR.

<sup>2</sup> Fee for received SMS is withheld automatically once a day for all sent SMS of the previous day.

## 6. Product sets

### 6.1. Basic set (For private individuals who use two products of AS "Industra Bank" )<sup>1</sup>

No.	Service	Price list EUR
6.1.1.	Account opening and maintenance	
6.1.1.1.	Opening of an account	10,00EUR
6.1.1.2.	Maintenance of an account	according to the price list
6.1.2.	"MultiNet" Internet banking	
6.1.2.1.	Installation	free of charge
6.1.2.2.	Subscription	free of charge
6.1.2.3.	Connecting to the SMS authorization service	free of charge
6.1.3.	Payment cards	
6.1.3.1.	Issuance of a payment card	according to the price list
6.1.3.2.	Card servicing fee	according to the price list
6.1.3.3.	Purchase in shops in Latvia	free of charge
6.1.3.4.	Cash withdrawal from ATMs	according to the price list
6.1.4.	SMS - alert	
6.1.4.1.	Connecting to the "SMS-alert" service	free of charge

<sup>1</sup>"MultiNet" Internet banking and payment card

All other tariffs are according to the Bank's price list for natural person customers - residents of Latvia.

### 6.2. Optimal set (For private individuals who receive regular income to their accounts held with AS "Industra Bank")

No.	Service	Price list EUR
6.2.1.	Opening of an account and monthly fee for the set	
6.2.1.1.	Opening of an account	free of charge
6.2.1.2.	Monthly fee for the set	3,00EUR
6.2.2.	Domestic transfer in EUR to other banks in Latvia	
6.2.2.1.	In "MultiNet" Internet banking - up to EUR 10 000 (standard <sup>1</sup> )	free of charge
6.2.3.	Payment card <b>MasterCard Debit</b> /Maestro <sup>2</sup>	
6.2.3.1.	Issuance of a card	free of charge
6.2.3.2.	Card servicing fee	free of charge
6.2.3.3.	Purchase in shops in Latvia	free of charge
6.2.3.4.	Cash withdrawal from ATMs	according to the price list
6.2.4.	SMS - alerts	
6.2.4.1.	Connecting to the "SMS-alert" service	free of charge

\* At opening of the account, the current account is to be replenished by the amount of min. EUR 10,00. No fee is charged for this transaction (the cash deposit into your account in the amount of up to EUR/ USD 5000,00 )

<sup>1</sup> According to the Appendix No.1.

<sup>2</sup> From January 2, 2022, Maestro cards are no longer issued. Maestro cards issued earlier will be valid until their expiry date. If a Maestro card needs to be replaced (renewed, replaced), a MasterCard Debit card will be issued instead.

All other tariffs are according to the Bank's price list for natural person customers - residents of Latvia.

### 6.3. OPTIMAL + SET (For private individuals who receive regular income to their accounts held with AS "Industra Bank")

No.	Service	Price list EUR
6.3.1.	Opening of an account and monthly fee for the set	
6.3.1.1.	Opening of an account	free of charge
6.3.1.2.	Monthly fee for the set	5,00EUR
6.3.2.	Domestic transfers in EUR to other banks in Latvia	
6.3.2.1.	In "MultiNet" Internet banking - up to EUR 10 000 (standard <sup>1</sup> )	free of charge
6.3.3.	Payment cards MasterCard Standard	
6.3.3.1.	Issuance of a card	free of charge
6.3.3.2.	Card servicing fee	free of charge
6.3.3.3.	Purchase in shops in Latvia	free of charge
6.3.3.4.	Cash withdrawal from ATMs	according to the price list
6.3.4.	SMS - alerts	
6.3.4.1.	Connecting to the "SMS-alert" service	free of charge

\* At opening of the account, the current account is to be replenished by the amount of min. EUR 10.00. No fee is charged for this transaction (the cash deposit into your account in the amount of up to EUR/ USD 5,000.00)

<sup>1</sup> According to the Appendix No.1.

All other tariffs are according to the Bank's price list for natural person customers - residents of Latvia.

#### 6.4. Silver set (For private individuals - seniors who receive their pensions to their accounts held with AS "Industra Bank")

No.	Service	Price list EUR
6.4.1.	Servicing of accounts	
6.4.1.1.	Opening of an account	free of charge
6.4.1.2.	Account maintenance <sup>4</sup>	1,00 EUR/per month
6.4.1.3.	Execution of a power of attorney in the Bank	20,00 EUR
6.4.1.4.	Registration of a notarized power of attorney	20,00 EUR
6.4.1.5.	Closing of an account	2,50 EUR
6.4.2.	Cash deposit into own account <sup>1</sup>	
6.4.2.1.	EUR	
6.4.2.1.1.	<i>up to 1 000,00 (during one day)</i>	1,00 EUR
6.4.3.	Cash withdrawal from a current account <sup>2</sup>	
6.4.3.1.	EUR	
6.4.3.1.1.	<i>up to 7 000,00 (during one day)</i>	0,50% of amount (min. 5,00 EUR)
6.4.4.	Payment card <b>MasterCard Debit</b> /Maestro <sup>5</sup>	
6.4.4.1.	Issuance of a card	free of charge
6.4.4.2.	Monthly card fee	1,00 EUR/per month
6.4.4.3.	Purchase in shops in Latvia	free of charge
6.4.4.4.	Cash withdrawal from ATMs in EEA countries <sup>3</sup>	2 times a month - free of charge, starting from 3d time - 1% (min 2,00 EUR)
6.4.4.5.	Cash withdrawal from ATMs in non-EEA countries <sup>3</sup>	1,5% (min. 2,00 EUR)
6.4.4.6.	Checking of an account balance at ATMs in Latvia	0,25 EUR

6.4.4.7.	Checking of an account balance at ATMs abroad	0,36 EUR
6.4.5.	SMS – alert	
6.4.5.1.	Connecting to the "SMS-alert" service	free of charge
6.4.5.2.	The cost of one SMS	0,10 EUR

<sup>1</sup> No foreign currency coins are accepted.

<sup>2</sup> Amounts that exceed EUR 3 000.00, or equivalents in other currencies, are to be ordered 2 business days in advance, in writing, in Customer service centers. An amount ordered in the Head office must exceed EUR 7000.00.

<sup>3</sup> The countries of the EEA (European Economic Area) are the EU member countries (Austria, Belgium, Bulgaria, Czech Republic, Denmark, France, Greece, Estonia, Italy, Ireland, Cyprus, Latvia, United Kingdom, Lithuania, Luxembourg, Malta, the Netherlands, Poland, Portugal, Romania, Slovakia, Slovenia, Finland, Spain, Hungary, Germany, Sweden) and Iceland, Liechtenstein, Norway, Switzerland.

<sup>4</sup> To customers with whom a deposit agreement has been concluded the fee for maintenance of a current account is not applied during the term of the agreement

<sup>5</sup> From January 2, 2022, Maestro cards are no longer issued. Maestro cards issued earlier will be valid until their expiry date. If a Maestro card needs to be replaced (renewed, replaced), a MasterCard Debit card will be issued instead.

All other tariffs are according to the Bank's price list for natural person customers - residents of Latvia.

## 7. Currency exchange operations

### 7.1. Cash

No.	Service	Price list EUR
7.1.1.	Currency exchange	according to the rates of AS "Industra Bank" (information on the rates in the Bank)

### 7.2. Non-cash

No.	Service	Price list EUR
7.2.1.	Currency exchange <sup>1</sup>	according to the rates of Bank

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<sup>1</sup> Information about the sums above 3000,00 EUR or an equivalent in other currency by the phones: +371 67019324, 67019325

**8. Lending services <sup>1</sup>**

No.	Service	Price list EUR
8.1.	Loan application processing	0,5% of loan amount (min. 200,00 EUR)
8.2.	Arrangement of a loan agreement (incl. Loan increase)	1 % of loan amount (min. 300,00 EUR)
8.3.	Change of payment date, change of repayment account or extension of the term of issuance of loan or submission of documents up to 1 month	0,3% of the remaining loan amount (min. 100,00 EUR)
8.4.	Other changes at the customer's request	1% of the remaining loan amount (min 250,00 EUR)
8.5.	Resource reservation	Free of charge
8.6.	Ensuring the refinancing process, incl. in the case of the sale of the mortgaged property, if the transaction is financed by another creditor	2% of the remaining loan amount (min. 500,00 EUR)
8.7.	Preparation of references, approvals or consents	By agreement (min. 70,00 EUR)

<sup>1</sup> If the commission fee for the provided service is not specified in the Bank's price list for services or the administrative costs of the provided service are higher than specified in the price list, the Bank determines an individual commission fee and agrees on it with the customer before providing the service.

## 9. Deposits

### 9.1. Ordinary deposit

No.	Service	Interest rates				
		Term				
9.1.1.	Ordinary deposit (interest of the deposit will be paid at the end of term) <sup>1</sup>	<b>1 year</b>	<b>2 years</b>	<b>3 years</b>	<b>4 years</b>	<b>5 years</b>
9.1.1.1.	EUR	0.15%	0.70%	1.00%	1.10%	1.20%
9.1.2.	Ordinary deposit (interest of the deposit will be paid once per month) <sup>1</sup>	<b>1 year</b>	<b>2 years</b>	<b>3 years</b>	<b>4 years</b>	<b>5 years</b>
9.1.2.1.	EUR	0.10%	0.60%	0.90%	1.00%	1.10%

### 9.2. Target deposit for individuals<sup>2</sup>

No.	Service	Price list EUR
9.2.1.	Target deposit (interest of the deposit will be paid at the end of term)	The minimum amount of replenishment is 10 EUR

### 9.3. Subordinated deposit

No.	Service	Interest rates		
		Term		
9.3.1.	Subordinated deposit	<b>5 years</b>	<b>7 years</b>	<b>10 years</b>
9.3.1.1.	from 50 000 EUR up to 500 000 EUR	3.75%	4.75%	5.25%
9.3.1.2.	over 500 000 EUR	4.25%	5.25%	5.75%

### 9.4. Early termination of the agreement<sup>3</sup>

No.	Service	Price list EUR
9.4.1.	Early termination of the agreement without prior notice (30 calendar days)	3% of the deposit amount

<sup>1</sup> Minimal deposit amount for receiving interest: for individuals – 3 000 EUR, for legal entities – 3 000 EUR.

<sup>2</sup> New agreements on Target deposit opening is no longer offered from 23.08.2021.

<sup>3</sup> If the deposit is closed before maturity, then the depositor will not be paid the calculated interest, plus any interest paid earlier will be withheld. The withholdings will be made from the deposit amount before payout.



**10. Payment cards****10.1. MasterCard Debit/Maestro<sup>1</sup>**

No.	Service	Price list EUR	
		Card in EUR	Card in USD
10.1.1.	Issuance of a card	3,00 EUR	4,00 USD
10.1.2.	Urgent issuance of a card <sup>2</sup>	30,00 EUR	40,00 USD
10.1.3.	Monthly card fee	1,20 EUR	1,50 USD
10.1.4.	Issuance of an additional card	3,00 EUR	4,00 USD
10.1.5.	Monthly fee for an additional card	1,20 EUR	1,50 USD
10.1.6.	Card replacement	3,00 EUR	4,00 USD
10.1.7.	Statements		
10.1.7.1.	<i>receiving a statement in the Bank</i>	10,00 EUR	12,00 USD
10.1.7.2.	<i>receiving a statement in the Internet banking</i>	free of charge	free of charge
10.1.8.	Reviewing an unjustified complaint	25,00 EUR	35,00 USD
10.1.9.	Interest on card account balances		
10.1.9.1.	<i>interest on the authorized credit per annum</i>	24%	24%
10.1.9.2.	<i>interest on exceeding of the authorized credit limit per annum</i>	60.00%	60.00%
10.1.10.	Overdraft arrangement fee	10 EUR	12 USD
10.1.11.	Cash withdrawal	-	
10.1.11.1.	<i>cash withdrawal from ATMs in SEPA countries<sup>3</sup></i>	2 times a month - free of charge, starting from 3d time - 2% (min. 3,00 EUR)	2 times a month - free of charge, starting from 3d time - 2% (min. 5.00 USD)
10.1.11.2.	<i>cash withdrawal from ATMs in non-SEPA countries</i>	2% (min. 3,00 EUR)	2% (min. 5,00 USD)
10.1.11.3.	<i>cash withdrawal at AS "Industra Bank" POS terminals in Latvia</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.1.11.4.	<i>cash withdrawal at other bank's POS terminals</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.1.12.	Checking of an account balance	-	
10.1.12.1.	<i>checking of an account balance at ATMs in SEPA countries<sup>2</sup></i>	0,25 EUR	0,40 USD
10.1.12.2.	<i>checking of an account balance at ATMs in non-SEPA countries</i>	0,50 EUR	0,70 USD
10.1.13.	Purchase fee		
10.1.13.1.	<i>purchase in SEPA countries<sup>3</sup></i>	free of charge	free of charge
10.1.13.2.	<i>purchase in non-SEPA countries</i>	free of charge	0.25%
10.1.14.	Daily spending limit		
10.1.14.1.	<i>daily spending limit in shops</i>	2 500 EUR	3 500 USD
10.1.14.2.	<i>daily spending limit in ATMs</i>	1 500 EUR	1800 USD
10.1.15.	Currency conversion surcharge, if the currency of the basic account attached to the payment card is not the same as the transaction currency and the payment currency	3%	3%
10.1.16.	Printing of the account currency code on a payment card	3,00 EUR	5,00 USD
10.1.17.	Receiving/ delivering the card		
10.1.17.1.	<i>in the Bank's branch or Customer Service Centre</i>	free of charge	free of charge
10.1.17.2.	<i>delivering the card by post within Latvia<sup>4</sup></i>	4,00 EUR	5,00 USD

10.1.17.3.	<i>delivering the card by post outside Latvia<sup>4</sup></i>	per individual tariff	per individual tariff
10.1.18.	Administration of the card's daily spending limit	7,00 EUR	10,00USD
10.1.19.	Credit transaction fee	0.15% (min. 0,10 EUR)	0.15% (min. 0,15 USD)

<sup>1</sup> From January 2, 2022, Maestro cards are no longer issued. Maestro cards issued earlier will be valid until their expiry date. If a Maestro card needs to be replaced (renewed, replaced), a MasterCard Debit card will be issued instead.

<sup>2</sup> Upon agreeing with the customer on the place of receiving the card in AS "Industra Bank", the card shall be made within 4 hours.

<sup>3</sup> SEPA - the Single Euro Payment Area.

<sup>4</sup> The fee covers the two consignments: the card and PIN code.

## 10.2. MasterCard Debit/Maestro (salary card)<sup>1</sup>

No.	Service	Price list EUR
10.2.1.	Issuance of a card	3,00 EUR
10.2.2.	Urgent issuance of a card <sup>2</sup>	30,00 EUR
10.2.3.	Monthly card fee	1,00 EUR
10.2.4.	Issuance of an additional card	3,00 EUR
10.2.5.	Monthly fee for an additional card	1,00 EUR
10.2.6.	Card replacement	3,00 EUR
10.2.7.	Reviewing an unjustified complaint	25,00 EUR
10.2.8.	Interest on account balances	
10.2.8.1.	<i>interest on the authorized credit per annum</i>	24%
10.2.8.2.	<i>interest on exceeding of the authorized credit limit per annum</i>	60%
10.2.9.	Overdraft arrangement fee	10,00 EUR
10.2.10.	Cash withdrawal	
10.2.10.1.	<i>cash withdrawal from ATMs in SEPA countries<sup>3</sup></i>	2 times a month - free of charge, starting from 3d time - 2% (min. 3,00 EUR)
10.2.10.2.	<i>cash withdrawal from ATMs in non-SEPA countries</i>	2% (min. 3,00 EUR)
10.2.10.3.	<i>cash withdrawal at AS "Industra Bank" POS terminals in Latvia</i>	2% (min. 7,00 EUR)
10.2.10.4.	<i>cash withdrawal at other bank's POS terminals</i>	2% (min. 7,00 EUR)
10.2.11.	Checking of an account balance	
10.2.11.1.	<i>checking of an account balance at ATMs in SEPA countries<sup>3</sup></i>	0,25 EUR
10.2.11.2.	<i>checking of an account balance in non-SEPA countries</i>	0,50 EUR
10.2.12.	Purchase fee	free of charge
10.2.13.	Daily spending limit	
10.2.13.1.	<i>daily spending limit in shops</i>	2 500 EUR
10.2.13.2.	<i>daily spending limit in ATMs</i>	1 500 EUR
10.2.14.	Currency conversion surcharge, if the currency of the basic account attached to the payment card is not the same as the transaction currency and the payment currency	3%
10.2.15.	Printing of the account currency code on a payment card	3,00 EUR
10.2.16.	Receiving/ delivering the card	
10.2.16.1.	<i>in the Bank's branch or Customer Service Centre</i>	free of charge

10.2.16.2.	<i>delivering the card by post within Latvia<sup>4</sup></i>	4,00 EUR
10.2.16.3.	<i>delivering the card by post outside Latvia<sup>4</sup></i>	per individual tariff
10.2.17.	Administration of the card's daily spending limit	7,00 EUR
10.2.18.	Credit transaction fee	0.15% (min. 0,10 EUR)

<sup>1</sup> From January 2, 2022, Maestro cards are no longer issued. Maestro cards issued earlier will be valid until their expiry date. If a Maestro card needs to be replaced (renewed, replaced), a MasterCard Debit card will be issued instead.

<sup>2</sup> Upon agreeing with the customer on the place of receiving the card in AS "Industra Bank", the card shall be made within 4 hours.

<sup>3</sup> SEPA - the Single Euro Payment Area.

<sup>4</sup> The fee covers the two consignments: the card and PIN code.

### 10.3. MasterCard Standard

No.	Service	Price list EUR	
		Card in EUR	Card in USD
10.3.1.	Issuance of a card	5,00 EUR	7,00 USD
10.3.2.	Urgent issuance of a card <sup>1</sup>	30,00 EUR	40,00 USD
10.3.3.	Monthly card fee	2,00 EUR	3,00 USD
10.3.4.	Issuance of an additional card	5,00 EUR	7,00 USD
10.3.5.	Monthly fee for an additional card	2,00 EUR	3,00 USD
10.3.6.	Card replacement	5,00 EUR	7,00 USD
10.3.7.	Statements		
10.3.7.1.	<i>receiving a statement in the bank</i>	10,00 EUR	12,00 USD
10.3.7.2.	<i>receiving a statement in the internet banking</i>	free of charge	free of charge
10.3.8.	Reviewing an unjustified complaint	25,00 EUR	35,00 USD
10.3.9.	Interest on account balances		
10.3.9.1.	<i>interest on the authorized credit per annum</i>	24%	24%
10.3.9.2.	<i>interest on exceeding the authorized credit limit per annum</i>	60%	60%
10.3.10.	Overdraft arrangement fee	10,00 EUR	12,00 USD
10.3.11.	Cash withdrawal		
10.3.11.1.	<i>cash withdrawal from ATMs</i>	2% (min. 3,00 EUR)	2% (min. 5,00 USD)
10.3.11.2.	<i>cash withdrawal at AS "Industra Bank" POS-terminals in Latvia</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.3.11.3.	<i>cash withdrawal at other bank's POS-terminals</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.3.12.	Checking of an account balance		
10.3.12.1.	<i>checking of an account balance at ATMs in SEPA countries<sup>2</sup></i>	0,25 EUR	0,40 USD
10.3.12.2.	<i>checking of an account balance at ATMs in non-SEPA countries</i>	0,50 EUR	0,70 USD
10.3.13.	Purchase fee		
10.3.13.1.	<i>purchase in SEPA countries<sup>2</sup></i>	free of charge	free of charge
10.3.13.2.	<i>purchase in non-SEPA countries</i>	free of charge	0.25% (min. 0,20 USD)
10.3.14.	Daily spending limit		
10.3.14.1.	<i>daily spending limit in shops</i>	4 000 EUR	5000 USD
10.3.14.2.	<i>daily spending limit in ATMs</i>	2 000 EUR	2500 USD
10.3.15.	Currency conversion surcharge, if the currency of the basic account attached to the payment card is not the same as the transaction currency and the payment currency	3%	3%

10.3.16.	Printing of the account currency code on a payment card	3,00 EUR	5,00 USD
10.3.17.	Receiving/ delivering the card		
10.3.17.1.	<i>in the Bank's branch or Customer Service Centre</i>	free of charge	free of charge
10.3.17.2.	<i>delivering the card by post in Latvia<sup>3</sup></i>	4,00 EUR	5,00 USD
10.3.17.3.	<i>delivering the card by post outside Latvia<sup>3</sup></i>	per individual rate	per individual rate
10.3.18.	Administration of the card's daily spending limit	7,00 EUR	10,00USD
10.3.19.	Credit transaction fee	0.15% (min. 0,10 EUR)	0.15% (min. 0,15 USD)

<sup>1</sup> Upon agreeing with the customer on the place of receiving the card in AS "Industra Bank", the card shall be made within 4 hours.

<sup>2</sup> SEPA - the Single Euro Payment Area.

<sup>3</sup> The fee covers the two consignments: the card and PIN code.

#### 10.4. MasterCard Standard (Salary card)

No.	Service	Price list EUR
10.4.1.	Issuance of a card	3,00 EUR
10.4.2.	Urgent issuance of a card <sup>1</sup>	30,00 EUR
10.4.3.	Monthly card fee	1,20 EUR
10.4.4.	Issuance of an additional card	3,00 EUR
10.4.5.	Monthly fee for an additional card	1,20 EUR
10.4.6.	Card replacement	3,00 EUR
10.4.7.	Statements	
10.4.7.1.	<i>receiving a statement in the bank</i>	10 EUR
10.4.7.2.	<i>receiving a statement in the internet banking</i>	free of charge
10.4.8.	Reviewing an unjustified complaint	25,00 EUR
10.4.9.	Interest on account balances	
10.4.9.1.	<i>interest on the authorized credit per annum</i>	24%
10.4.9.2.	<i>interest on exceeding of the authorized credit limit per annum</i>	60%
10.4.10.	Overdraft arrangement fee	10,00 EUR
10.4.11.	Cash withdrawal	
10.4.11.1.	<i>cash withdrawal from ATMs in SEPA countries<sup>2</sup></i>	2 times a month - free of charge, starting from 3d time- 2% (min. 3,00 EUR)
10.4.11.2.	<i>cash withdrawal from ATMs in non-SEPA countries</i>	2% (min. 3,00 EUR)
10.4.11.3.	<i>cash withdrawal at AS "Industra Bank" POS terminals in Latvia</i>	2% (min. 7,00 EUR)
10.4.11.4.	<i>cash withdrawal at other bank's POS terminals</i>	2% (min. 7,00 EUR)
10.4.12.	Checking of an account balance	
10.4.12.1.	<i>checking of an account balance in SEPA countries<sup>2</sup></i>	0,25 EUR
10.4.12.2.	<i>checking of an account balance at ATMs in non-SEPA countries</i>	0,50 EUR
10.4.13.	Purchase fee	free of charge
10.4.14.	Daily spending limit	
10.4.14.1.	<i>daily spending limit in shops</i>	4000 EUR
10.4.14.2.	<i>daily spending limit in ATMs</i>	2000 EUR
10.4.15.	Currency conversion surcharge, if the currency of the basic account attached to the payment card is not the same as the transaction currency and the payment	3%

	currency	
10.4.16.	Printing of the account currency code on a payment card	3,00 EUR
10.4.17.	Receiving/ delivering the card	
10.4.17.1.	<i>in the Bank's branch or Customer Service Centre</i>	free of charge
10.4.17.2.	<i>delivering the card by post in Latvia<sup>3</sup></i>	4,00 EUR
10.4.17.3.	<i>delivering the card by post outside Latvia<sup>3</sup></i>	per individual tariff
10.4.18.	Administration of the card's daily spending limit	7,00 EUR
10.4.19.	Credit transaction fee	0.15% (min. 0,10 EUR)

<sup>1</sup> Upon agreeing with the customer on the place of receiving the card in AS "Industra Bank", the card shall be made within 4 hours.

<sup>2</sup> SEPA - the Single Euro Payment Area.

<sup>3</sup> The fee covers the two consignments: the card and PIN code.

## 10.5. MasterCard Gold

No.	Service	Price list EUR	
		Card in EUR	Card in USD
10.5.1.	Issuance of a card	10,00 EUR	15,00 USD
10.5.2.	Urgent issuance of a card <sup>1</sup>	30,00 EUR	40,00 USD
10.5.3.	Monthly card fee	3,50 EUR	5,00 USD
10.5.4.	Issuance of an additional card	10,00 EUR	15,00 USD
10.5.5.	Monthly fee for an additional card	3,50 EUR	5,00 USD
10.5.6.	Card replacement	10,00 EUR	15,00 USD
10.5.7.	Statements	-	
10.5.7.1.	<i>receiving a statement in the Bank</i>	10 EUR	12 USD
10.5.7.2.	<i>receiving a statement in the Internet banking</i>	free of charge	free of charge
10.5.8.	Reviewing an unjustified complaint	25,00 EUR	35,00 USD
10.5.9.	Interest on account balances	-	
10.5.9.1.	<i>interest on the authorized credit per annum</i>	24%	24%
10.5.9.2.	<i>interest on exceeding of the authorized credit limit per annum</i>	60%	60%
10.5.10.	Overdraft arrangement fee	10 EUR	12 USD
10.5.11.	Cash withdrawal	-	
10.5.11.1.	<i>cash withdrawal from ATMs</i>	2% (min. 3,00 EUR)	2% (min. 5,00 USD)
10.5.11.2.	<i>cash withdrawal at AS "Industra Bank" POS terminals in Latvia</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.5.11.3.	<i>cash withdrawal at other bank's POS terminals</i>	2% (min. 7,00 EUR)	2% (min. 10,00 USD)
10.5.12.	Checking of an account balance	-	
10.5.12.1.	<i>checking of an account balance at ATMs in SEPA countries<sup>2</sup></i>	0,25 EUR	0,40 USD
10.5.12.2.	<i>checking of an account balance at ATMs in non-SEPA countries</i>	0,50 EUR	0,70 USD
10.5.13.	Purchase fee	-	
10.5.13.1.	<i>purchase in SEPA countries<sup>2</sup></i>	free of charge	free of charge
10.5.13.2.	<i>purchase in non-SEPA countries</i>	free of charge	0.25%
10.5.14.	Daily spending limit	-	
10.5.14.1.	<i>daily spending limit in shops</i>	7 000 EUR	9 000 USD
10.5.14.2.	<i>daily spending limit in ATMs</i>	2 800 EUR	3 500 USD

10.5.15.	Currency conversion surcharge, if the currency of the basic account attached to the payment card is not the same as the transaction currency and the payment currency	3%	3%
10.5.16.	Printing of the account currency code on a payment card	3,00 EUR	5,00 USD
10.5.17.	Receiving/ delivering the card		
10.5.17.1.	<i>in the Bank's branch or Customer Service Centre</i>	free of charge	free of charge
10.5.17.2.	<i>delivering the card by post in Latvia<sup>3</sup></i>	4,00 EUR	5,00 USD
10.5.17.3.	<i>delivering the card by post outside Latvia<sup>3</sup></i>	per individual tariff	per individual tariff
10.5.18.	Administration of the card's daily spending limit	7,00 EUR	10,00USD
10.5.19.	Credit transaction fee	0.15% (min. 0,10 EUR)	0.15% (min. 0,15 USD)

<sup>1</sup> Upon agreeing with the customer on the place of receiving the card in AS "Industra Bank", the card shall be made within 4 hours.

<sup>2</sup> SEPA -the Single Euro Payment Area.

<sup>3</sup> The fee covers the two consignments: the card and PIN code.

## 11. Broker operations

### 11.1. Stocks transactions

No.	Service	Price list EUR
11.1.1.	<i>USA stocks</i>	0,05% USD per share (min. 40,00 USD) <sup>2</sup>
11.1.2.	<i>Russian stocks</i>	0,35% of trading amount (min. 50,00 EUR) <sup>3</sup>
11.1.3.	<i>EU stocks</i>	0,3% of trading amount (min. 50,00 EUR) <sup>2</sup>
11.1.4.	<i>other stocks</i>	0,4% of trading amount (min. 50,00 EUR) <sup>2</sup>

### 11.2. Operations with Bonds Market

No.	Service	Price list EUR
11.2.1.	Latvian/Foreign issuers/Eurobonds	0,1% of trading amount (min. 100,00 EUR) <sup>1</sup>
11.2.2.	Russian bonds nominated in RUB	0,2% of trading amount (min. 100,00 EUR) <sup>3</sup>

### 11.3. Securities custody

No.	Service	Price list EUR
11.3.1.	Opening of Financial instrument account	free of charge
11.3.2.	Closing of financial instrument account	free of charge
11.3.3.	Financial instrument account maintenance:	
11.3.3.1.	Custody of stocks, investment certificates or bonds NASDAQ CSD	0,02% <sup>3</sup> from value of the portfolio per month (min. 1,00 EUR for stocks, min. 50,00 EUR for investment certificates, bonds)
11.3.3.2.	Other financial instrument EUR/USD, custody fee in other depositories	0,02% from value of the portfolio per month (min. 5,00 EUR for stocks, min. 50,00 EUR bonds)
11.3.3.3.	Other financial instrument, custody fee in other depositories	0,025% from value of the portfolio per month (min. 5,00 EUR for stocks, min. 50,00 EUR bonds)
11.3.4.	Defaulted Bonds, maintenance	0,005% face value, min. fee 20 EUR for ISIN
11.3.5.	Financial instrument account statement on Customer request	free of charge
11.3.6.	Sending a document by post on Customer request	10,00 EUR + mailing costs
11.3.7.	Another type of inquiry/statement on request	100 EUR (for inquiry/statement) <sup>3</sup>
11.3.8.	Securities blocking for shareholder meeting	10,00 EUR
11.3.9.	Deregistration of securities	15,00 EUR
11.3.10.	Securities receiving/transfer registered Nasdaq CSD (LV):	
11.3.10.1.	<i>Stocks, bonds</i>	10,00 EUR
11.3.10.2.	<i>other securities</i>	17,00 EUR
11.3.10.3.	<i>direct transfer within AS "Industra Bank"</i>	3,00 EUR
11.3.11.	Securities receiving/transfer:	
11.3.11.1.	<i>Securities receiving</i>	50,00 EUR <sup>3</sup>
11.3.11.2.	<i>Securities transfer to another bank</i>	0,5% of transaction amount (min. equivalent 50,00 EUR for

		stocks, 100,00 EUR for bonds)
11.3.12.	Participation in corporate events	by agreement

<sup>1</sup> The fee is charged in currency of account. FOREX transactions commission fee is not applied.

<sup>2</sup> An individual commission fee is applied if a transaction turnover exceeds 1 000 000 EUR per month.

<sup>3</sup> Commission fees of third parties are charged to the Customer account.



**12. Opening and servicing of escrow account****12.1. Application for Escrow account**

No.	Service	Price list EUR
12.1.1.	Consideration of Escrow account application	50,00 EUR <sup>1</sup>

**12.2. Opening of Escrow account**

No.	Service	Price list EUR
12.2.1.	Opening of Escrow account	free of charge

**12.3. Execution of Escrow account agreement**

No.	Service	Price list EUR
12.3.1.	Execution of standard agreement <sup>2</sup>	
12.3.1.1.	According to the normal procedure (within 3 business days)	0,4% from transaction amount (min. 200,00 EUR)
12.3.1.2.	According to the expedited procedure (within 24 hours)	0,6% from transaction amount (min. 500,00 EUR)
12.3.2.	Execution of non-standard agreement	as agreed in each case
12.3.3.	Amendments to the agreement (for each time)	as agreed in each case (min.50,00 EUR)

**12.4. Closing of Escrow account**

No.	Service	Price list EUR
12.4.1.	Closing of Escrow account	free of charge

**12.5. Other services**

No.	Service	Price list EUR
12.5.1.	Transfer from Escrow account	According to the Bank's Price list
12.5.2.	Preparation of a printout from the State Unified Computerized Land Register	15,00 EUR

<sup>1</sup> The fee shall be paid before consideration of the application. In case of conclusion of an Escrow account agreement, the fee for execution of Escrow account agreement will be reduced by this amount. In case of refusal by the Bank to open an account, the fee for consideration of documents will not be paid back.

<sup>2</sup> Unpledged real estate sale and purchase transaction between one buyer and one seller.

## Appendix No.1

**The explanations regarding the terms for effecting payment orders depending on the time when the Customer has submitted it and priority chosen by the Customer.**

Effecting the Customer's payment order the Bank applies value date depending on the priority (Standard, Urgent, Express), indicated by the Customer in the payment order and compliance with the Bank's Cut-off Times. Value date can be deferred to the latest date, taking into account banking holidays and days when national clearing system of the currency of the payment is closed.

Currency of the payment	Type of operation	Priority of the payment order	Cut-off time for submitting a payment order in a certain currency to the Bank in the date D <sup>1</sup>	Value date
<b>EUR</b>	Domestic transfer	Standard	13:00	D
			16:00 <sup>2</sup>	D
	SEPA transfer	Standard	13:00	D
			Express	16:00
	International transfer	Standard	17:00	D + 1
			Urgent	15:00
Express			15:00	D (in two hours)
<b>USD<sup>3</sup></b>		Standard	17:00	D + 2
<b>CNY</b>		Standard	17:00	D + 3
<b>PLN, JPY, KZT, BYN, GBP</b>		Standard	17:00	D + 2
<b>RUB</b>		Standard	17:00	D + 1

<sup>1</sup> D – is the date when the Customer has submitted the payment order to the Bank.

<sup>2</sup> If transfers are provided by a bank, which is a member of the electronic clearing system of Bank of Latvia. List of participants: <https://www.bank.lv/en/tasks/payment-systems/eks>

<sup>3</sup> The Bank can execute USD payment order faster, upon the request of the Customer, applying an individual tariff.

## Appendix No.2

### Utility bill and bill payments in cash

#### PRICE LIST FOR CASH OPERATIONS CUSTOMER SERVICE CENTER “ELIZABETE”

No.	Service	Price list EUR
1.	Utility bills (gas, water, electricity, and others)	3,00 EUR <sup>1</sup>
2.	State fees and other payments (real estate tax, security, loans, insurance and other)	0,5% (min 7,00 EUR)
3.	Currency exchange operations <sup>2</sup>	0,1% (min 10,00 EUR)

<sup>1</sup> Commission fee for each separate additional payment receipt – 0,50 EUR.

<sup>2</sup> The Bank accept only new sample USD banknotes – issued starting from 2009.

## Appendix No.2

### Utility bill and bill payments in cash

#### PRICE LIST FOR CASH OPERATIONS

**IN CUSTOMER SERVICE CENTERS,  
except Customer service centers “Ventpils” and “Elizabete”**

No.	Service	Price list EUR
1.	<b>Utility bills</b> (gas, water, electricity and other)	<b>2,00 EUR<sup>1</sup></b>
2.	<b>State fees and other payments</b> (real estate tax, security, loans, insurance and other)	<b>0.5%</b> <b>(min 5,00 EUR)</b>
3.	<b>Currency exchange operations<sup>2</sup></b>	<b>0.1%</b> <b>(min 10,00 EUR)</b>

<sup>1</sup> Commission fee for each separate additional payment receipt – 0,50 EUR.

<sup>2</sup> The Bank accept only new sample USD banknotes – issued starting from 2009.

**Appendix No.2****Utility bill and bill payments in cash****PRICE LIST FOR CASH OPERATIONS****CUSTOMER SERVICE CENTER “VENTSPILS”**

<b>No.</b>	<b>Service</b>	<b>Price list EUR</b>
<b>1.</b>	<b>Utility bills and rent payments:</b>	
	SIA Latvijas Propāna Gāze	<b>1.50 EUR</b>
	AS Latvenergo	<b>1.50 EUR</b>
	SIA TET	<b>2.00 EUR</b>
	SIA LMT, SIA Tele2 and other mobile service providers	<b>2.00 EUR</b>
	SIA Ūdeka	<b>1.50 EUR</b>
	PSIA Ventspils nekustāmie īpašumi	<b>1.50 EUR</b>
	PSIA Ventspils siltums	<b>1.50 EUR</b>
	SIA SkaTVis	<b>1.50 EUR</b>
	PSIA Ventspils labiekārtošanas kombināts	<b>1.50 EUR</b>
	Other utility bills and rent payments	<b>5.00 EUR</b>
<b>2.</b>	<b>State fees</b>	<b>5.00 EUR</b>
<b>3.</b>	<b>Payments for kindergarten</b>	<b>2.00 EUR</b>
<b>4.</b>	<b>Leasing and loan payments</b>	<b>0.5% of amount (min 5.00 EUR)</b>
<b>5.</b>	<b>Other payments (Ventspils pilsētas dome, security, insurance and other)</b>	<b>0.5% of amount (min 5.00 EUR)</b>
<b>6.</b>	<b>Currency exchange operations <sup>1</sup></b>	<b>0.1% of amount (min 10.00 EUR)</b>

<sup>1</sup> The Bank accept only new sample USD banknotes – issued starting from 2009.